

Version History

Quality Policy - 01010000

Version Number	Release Date	Revision Due Date	Author Name	Reviewer Name	Approver Name	Revision Notes
1.0	2014				J. Bruce	New document.
1.1	2017				J. Bruce	Incorporated into IMS Manual.
2.0	21.04.2020	21.04.2021	M. Murray	T. Benson	T. Benson	Rewritten to better align with ISO 9001 language.
2.1	20.10.2020	20.10.2021	M. Murray	P. Besseling	P. Besseling	Removed from IMS Manual to stand alone document.
2.2	21.04.2021	21.04.2022	M. Murray	T. Varkey	T. Benson	Yearly review. No changes apart from document control dates.
2.3	03.04.2023	03.04.2024	T. Dwyer	M. Murray	T. Benson	Reviewed, no changes. Replaced footer for new DNV logo. Add Scope and Heading of Policy Implementation for demonstrating objectives.
2.4	25.01.2024	03.04.2025	S. Ferrando	M. Murray	T. Benson	Yearly review. No changes apart from transfer to new policy template
2.5	07.03.2025	03.04.2025	K. Brown	M. Murray	T. Benson	No changes apart from transfer to new style guide
2.6	08.04.2025	08.04.2026	K. Brown	M. Murray	T. Benson	Yearly review. No changes.
2.7	18.09.2025	18.09.2025	L. Thomas	M. Murray	J. Cole	Yearly review, signature changed to Chief Operating Officer.

Quality Policy

The management team of Birdon, and all its employees, are committed to the quality of our products and services, and our stated quality objectives.

Scope

This policy applies to all Birdon operations.

All employees, contractors and visitors are also required to follow the requirements of this policy.

Policy Implementation

To demonstrate this, Birdon shall:

- Strive to achieve best practice and the industry's leading position in quality of our products and services,
- Maintain an Integrated Management System certified to ISO 9001 (Quality Management Systems), 14001 (Environment Management Systems) and 45001 (Safety Management Systems),
- Strive to ensure our employees recognise Birdon as the best company to work for,
- Develop and promote a culture of continuous improvement of our products and services, and Integrated Management System,
- Employ the best people available to train, monitor and encourage a high standard of quality control and assurance; and
- Continually improve the level of customer satisfaction.

Commitment

The management team will periodically review the performance of the Integrated Management System and our quality objectives to ensure their effectiveness and continuing suitability.

James Cole
Chief Operating Officer

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